



Job Title: Part-Time Barista

Location: Orillia, Ontario

Hours: 20-30 hours per week

Wage: \$22.75 per hour

About Redwood Park Communities: Redwood Park Communities is dedicated to providing hopeful housing solutions in Simcoe County. We are a living wage and equal opportunity employer that values our employees' lived experiences. Our mission is to create safe, affordable, hopeful housing where people thrive in community. We seek team members who are passionate about our cause and eager to make a difference.

Role Summary: As a Barista at Redwood Park Communities' café, you will play a crucial role in creating a welcoming atmosphere for our customers. You will be responsible for preparing and serving various beverages and snacks while providing exceptional customer service. Additionally, you will act as an ambassador for our hopeful housing initiatives, sharing our mission with the community.

Key Responsibilities:

- 1. Customer Service:**
 - Greet customers warmly and take their orders.
 - Provide knowledgeable and friendly service to ensure an excellent customer experience.
 - Address customer inquiries and resolve any issues promptly.
- 2. Beverage and Food Preparation:**
 - Prepare and serve coffee, tea, and other beverages to standard recipes.
 - Ensure all food items are prepared and presented according to established guidelines.

3. **Point of Sale Operation:**
 - Accurately handle money, operate the point of sale system (POS), and process transactions.
 - Maintain a balanced cash register and reconcile daily sales.
 4. **Food Safety and Hygiene:**
 - Adhere to all food handling and safety procedures.
 - Maintain cleanliness and organization in the café area, including equipment and utensils.
 - Follow all health and safety regulations to ensure a safe working environment.
 5. **Community Engagement:**
 - Serve as an ambassador for Redwood Park Communities and our hopeful housing initiatives.
 - Educate customers about our mission and encourage community support.
 - Participate in community events and initiatives as needed.
 6. **Physical Demands:**
 - Stand for extended periods.
 - Lift and carry up to 25 pounds.
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Desirable Skills and Qualifications:

- Previous experience in a customer service role, preferably in a café or similar environment.
 - Proficiency in handling money and operating a POS system.
 - Catering experience is desired but not required.
 - Standard First Aid/CPR-C, Smartserve and safe food handling certification is desirable or willingness to be trained.
 - Excellent communication and interpersonal skills.
 - Ability to work effectively in a team and independently.
 - Passion for community engagement and social causes.
 - Flexibility to work various shifts, including weekends and holidays.
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Why Join Us?

- Competitive living wage of \$22.75 per hour.
 - Comprehensive benefits package.
 - Opportunity to contribute to a meaningful cause and make a positive impact in the community.
 - Supportive, inclusive, and diverse work environment.
 - Opportunities for personal and professional growth.
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Application Process: To apply, please submit your resume and a brief cover letter by September 5th, 2024, to hr@redwoodparkcommunities.com explaining your interest in the position and how your skills and experience align with the responsibilities and qualifications listed. This is a rolling interview process; candidates may be contacted throughout the time leading up to September 5th. Only qualified candidates will be contacted.

Redwood Park Communities is committed to employment equity and encourages applications from all qualified individuals, including those with lived experiences.

Join our team and help us create a better community, one cup of coffee at a time!